

To whom it may concern,

It isn't often I feel obliged to write and commend a company for how well they have transacted their business with me, but this is indeed one of those occasions. I feel it's important to record our families thanks to both Steve and Anthony of 'S+A' for their superb commitment to our house extension work, completed recently.

There is always a risk in choosing a company needing to perform major 'building surgery' on your home. My wife and I were particularly conscious of this, having chosen badly previously. But from the first time Steve came to view my job, I warmed to his personality, we established a rapport and I quickly developed a real confidence in his advice.

I was always aware my extension he was there to quote on, was an 'awkward, difficult job.' Three previous builders had already quoted for it and all had made similar observations. Steve, while aware of those difficulties was able to 'visualise the extension' based on the plans and my description of how I hoped it would look. It says a lot for S+A that they were prepared to work through those problems while the other builders turned it down.

When I then met Anthony, Steve's brother, I was impressed with his friendly manner, skills and committed attitude to the job. Anthony was the one who did most of the day to day construction work and the best way to describe his approach to my home, was to say he couldn't have put more thought, patience and effort into it, if he'd been working on his own home. His attention to detail was a major contributory factor to the success of the job. The end result of his efforts have delighted my wife and I, it has created a more modern house, provided more living space and significantly increased its market value at the same time. Anthony's dedication has transformed our family house into a home we're justifiably proud of.

S+A worked here for several months and we got to know the various individuals of this essentially family business really well. It's true to say they are both genuine and trustworthy, this is also true of their excellent support team, like Jonathan. Although each of the boys working here genuinely became like family friends, all adopting a professional, but 'easy going' attitude, all contributing to the creation of a pleasant working atmosphere, it was a real pleasure to have them in our home. I'd have no hesitation in recommending them to my family and friends should they require work to be undertaken.

Thank you Steve + Anthony for what you have achieved on our behalf at our home. You proved yourselves to be an excellent choice of builders. Linda and I would like to wish you all the best of luck for the future.

With much thanks and kind regards,

Tim, Linda and the whole 'Bowen family.'
Cadoxton,
Neath.